Accessibility statement

North East Local Enterprise Partnership   June 2021

This website is run by North East Local Enterprise Partnership. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

How accessible this website is

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- some pages have insufficient colour contrast
- some images are missing alternative text
- some buttons do not have appropriate labels

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: info@nelep.co.uk

Call: 0191 561 5420

We'll consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [provide both details of how to report these issues to your organisation, and contact details for the unit or person responsible for dealing with these reports].

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

North East LEP is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Success criteria 1.3.5 Identify Input Purpose

We are aware that some form fields on the North East Local Enterprise Partnerships website do not provide sufficient context on what information is required. We are reviewing the implementation of these forms to add supporting information to the form fields.

Success criteria 1.4.1 Use of Color

Some of the colours used throughout the website do not meet the minimum contrast

requirements set out by the WCAG 2.1 AA standards. We are currently working towards resolving this issue

Success criteria 1.4.3 Contrast (Minimum)

Some of the colours used throughout the website do not meet the minimum contrast requirements set out by the WCAG 2.1 AA standards. We are currently working towards resolving this issue.

Success criteria 1.4.5 Images of Text

Infographics on the website do not show all the information contained within the graphic as text, preventing users from knowing what the infographic it's trying to convey. We are currently working towards addressing this issue and making this information available.

Success criteria 1.4.11 Non-text Contrast

Some infographics within the North East Local Enterprise Partnership website do not have a sufficient contrast ratio to the colours used. We are working towards resolving this.

Success criteria 1.4.13 Content on Hover or Focus

We're aware that elements of the mobile menu if viewed on the desktop will open on hover causing the page to jump. We are currently working towards resolving this issue.

Success criteria 2.1.1 Keyboard

We're aware that the desktop navigation did not provide feedback when you aimed to open the sub-navigation to view more pages. We are currently working towards resolving this issue.

Success criteria 2.1.2 No Keyboard Trap

We're aware that when navigating through pages with carousels users would not be able to easily navigate through the carousel and read the information within these carousels. We are currently working to resolve this issue.

Success criteria 2.2.1 Timing Adjustable

Some carousels on the website that have autoplay enabled do not allow the user to stop the carousel from moving onto the next slide, preventing them from reading the material or navigating back to the previous slide. We are currently working towards resolving this issue.

Success criteria Success criteria 2.2.2 Pause, Stop, Hide

We found that some carousels do not allow the carousel to be paused/stopped to read the content. We are currently working towards resolving this issue

Success criteria 2.4.3 Focus Order:

We are aware that the individual carousel buttons could not be navigated individually and for the desktop navigation we found that sub menu navigation could not easily be navigated into. We are currently working to resolve this issue. We are currently working towards resolving this issue.

Success criteria 2.4.4 Link Purpose (In Context)

Some of the content on the website specifies "see here" which does not provide context to where the link will lead you to. We are working to update the content to resolve this.

Success criteria 2.4.7 Focus Visible

We are aware that the sub navigation menu is not clearly marked to show that a user with a keyboard can open the sub navigation. We are currently working to resolve this issue.

Success criteria 3.2.1 On Focus

We're aware that users are not able to easily see that the sub navigation of the primary navigation can be opened via keyboard controls. We are currently working towards resolving this.

Success criteria 4.1.1 Parsing

The website's markup structure is implemented according to the semantic specification but contains duplicate element IDs for the header navigation. We are working towards resolving this issue.

Success criteria 4.1.2 Name, Role, Value

Items within the website navigation fail the ARIA Authoring practices due to them being edited by a 3rd party library. We are working towards resolving this issue.

Success criteria 4.1.3 Status Messages

We are aware that forms on the website do not contain a role attribute which does not match the ARIA Authoring practices. We are working towards resolving this issue.

Interactive tools and transactions

Content that's not within the scope of the accessibility regulations.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we're doing to improve accessibility

We're currently working to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please let us know

Preparation of this accessibility statement

This statement was prepared in June 2021.

You can read the full accessibility test report on our Accessibility page.