

Accessibility statement

North East Ambition

June 2021

This website is run by North East Ambition. We want as many people as possible to be able to

use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

How accessible this website is

We know some parts of this website are not fully accessible:

- some pages have an insufficient colour contrast
- some images are missing alternative text
- some links do not have appropriate labels
- some pages have poor colour contrast some links aren't distinguishable by more than just colour
- some headings levels may not follow the correct logical order some site content is not accessible within iframes

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: info@nelep.co.uk

Call: 0191 561 5420

We'll consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [provide both details of how to report these issues to your organisation, and contact details for the unit or person responsible for dealing with these reports].

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

North East Ambition is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Success criteria 1.1.1 Non-text Content

Social media buttons in the header, footer and mobile navigation do not contain an alternative for screen readers to understand what the link is. We are currently working towards resolving this issue.

Success criteria 1.2.1 Audio-only and Video-only (Prerecorded)

For pages that contain an embedded 3D experience where we have someone talking or where YouTube videos are embedded onto the site, a text transcript is not provided on the page or within the embed. We are currently working towards resolving this issue.

Success criteria 1.2.2 Captions (Prerecorded)

For most embedded content we use YouTube which contains transcripts where possible there is embedded media within the site that contains a video where a text transcript is not provided. We are currently working towards resolving this issue.

Success criteria 1.2.3 Audio Description or Media Alternative (Prerecorded)

For pages that contain an embedded 3D experience where we have someone talking or where YouTube videos are embedded onto the site, a text transcript is not provided on the page or within the embed. We are currently working towards resolving this issue.

Success criteria 1.2.5 Audio Description (Prerecorded)

For pages that contain an embedded 3D experience where we have someone talking or where YouTube videos are embedded onto the site, a text transcript is not provided on the page or within the embed. We are currently working towards resolving this issue.

Success criteria 1.3.1 Info and Relationships

Page titles are using a <p> tag instead of a <h1> tag causing the page's sub title to be the most prominent which is a <h2> tag. We are currently working towards resolving this issue.

Success criteria 1.3.2 Meaningful Sequence

<h1> tags do not exist within some pages of the site and we are not providing the correct reading sequence for screen readers. We are currently working towards resolving this issue.

Success criteria 1.3.3 Sensory Characteristics

Social media icons in the header are only shown by their shape and do not contain supporting text to show what they are representing. We are currently working towards resolving this issue.

Success criteria 1.4.1 Use of Colour

In most cases, there looks to be an arrow on buttons to show that this element can be clicked on, however, text within the content and search result pages. We are currently working towards resolving this issue.

Success criteria 1.4.2 Audio Control

When interacting with the 3D experiences there was no clear way to pause the video on the page once you had clicked to enter. We are currently working towards resolving this issue.

Success criteria 1.4.3 Contrast (Minimum)

We found that text within archive pages, page headers and the footer did not meet the specified colour contrast 4.5:1. This did not include the site logo or items that were of a decorative nature. We are currently working towards resolving this issue.

Success criteria 1.4.11 Non-text Contrast:

When interacting with the 3D experiences, the navigation components had text over images which caused difficulty when reading the text. We are currently working towards resolving this issue.

Success criteria 2.1.1 Keyboard

Submenu navigation, iframe's or feedback tab can not be accessed via keyboard control. We are currently working towards resolving this issue.

Success criteria 2.1.2 No Keyboard Trap

There is a feedback button available on the side of the page, however, this element is not accessible via keyboard. We were unable to test if the popup created by the feedback form would cause a keyboard trap. We are currently working towards resolving this issue.

Success criteria 2.4.1 Bypass Blocks

There is no way to bypass the duplicated content at the start of the page. We are currently working towards resolving this issue.

Success criteria 2.4.2 Page Titled

The majority of pages contain a title that describes the topic or purpose of the page, however, there are a few pages that do not for example a page has the title of "work-experience-tour" where it should be "Work Experience Tour | North East Ambition". We are currently working towards resolving this issue.

Success criteria 2.4.4 Link Purpose (In Context)

Social media links only show their logos and do not provide a name for assistive technologies. We are currently working towards resolving this issue.

Success criteria 2.4.5 Multiple Ways

A site map or contents page does not exist within the website. We are currently working towards resolving this issue.

Success criteria 2.4.7 Focus Visible

Sub-navigation within menus are not accessible when using keyboard navigation and do not provide feedback when focused. We are currently working towards resolving this issue.

Success criteria 3.1.1 Language of Page

The <html> element does not have a lang attribute. We are currently working towards resolving this issue.

Success criteria 3.1.2 Language of Parts

Although the site is in one language this is not defined in the main document. We are currently working towards resolving this issue.

Success criteria 3.3.1 Error Identification

A popup error is displayed with an error that disappears quickly. Although some error messages are displayed this error message should be displayed and not automatically disappear. We are currently working towards resolving this issue.

Success criteria 4.1.2 Name, Role, Value

Although on form submission, feedback is provided the popup does not stay on the page to give sufficient time to read the content and does not contain the role that popup plays on the page. We are currently working towards resolving this issue.

Success criteria 4.1.3 Status Messages

Forms do contain limited ARIA support but overall error messages do not contain a role to provide context around the message. We are currently working towards resolving this issue.

Interactive tools and transactions

Content that's not within the scope of the accessibility regulations.

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Live video

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

What we're doing to improve accessibility

We're currently working to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please let us know.

Preparation of this accessibility statement

This statement was prepared in June 2021.

You can read the full accessibility test report on our Accessibility page.