



## Accessibility statement

North East Growth Hub

June 2021

This website is run by North East Data Hub. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of
- JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

### How accessible this website is

We know some parts of this website are not fully accessible:

- some pages have an insufficient colour contrast
- some images are missing alternative text
- some links do not have appropriate labels
- some pages have poor colour contrast
- some links aren't distinguishable by more than just colour
- some elements are not accessible via keyboard access
- carousels are unable to be interacted with correctly via keyboard

### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: [info@nelep.co.uk](mailto:info@nelep.co.uk)

Call: 0191 561 5420

We'll consider your request and get back to you as soon as possible.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: [provide both details of how to report these issues to your organisation, and contact details for the unit or person responsible for dealing with these reports].

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

### Technical information about this website's accessibility

North East Growth Hub is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances listed below.



## Non-accessible content

The content listed below is non-accessible for the following reasons.

### Success criteria 1.1.1 Non-text Content: (Level A)

Social media links in the header do not provide an alternative name to the social media's site logo. We are currently working towards resolving this issue.

### Success criteria 1.3.3 Sensory Characteristics: (Level A)

Social media icons do not provide an alternative to the logo when navigating around the page. We are currently working towards resolving this issue.

### Success criteria 1.4.1 Use of Color: (Level A)

Social media icons in the header require users to understand what the logo represents and look for their shape. We are currently working towards resolving this issue.

### Success criteria 1.4.3 Contrast (Minimum): (Level AA)

Multiple colours are failing the required contrast ratio. We have found the key areas where this failed. Pagination of archive pages, read more links, text overlaying images, action buttons and page headers. We are currently working towards resolving this issue.

### Success criteria 1.4.5 Images of Text: (Level AA)

Where infographics are used a text alternative is not used which prevent screen readers from reading the content. We are currently working towards resolving this issue.

### Success criteria 1.4.11 Non-text Contrast: (Level AA)

Form buttons do not meet the 3:1 contrast ratio when used on the site and the members area. We are currently working towards resolving this issue.

### Success criteria 2.1.1 Keyboard: (Level A)

Users are unable to tab into some elements of the page. The key elements that could not be interacted with are: header search, carousel slides not visible when content is tabbed into, carousel navigation and some actions within the members area. We are currently working towards resolving this issue.

### Success criteria 2.2.1 Timing Adjustable: (Level A)

Home page carousel can't be paused to read the content displayed. We are currently working towards resolving this issue.

### Success criteria 2.2.2 Pause, Stop, Hide: (Level A)

Home page carousel can't be paused to read the content displayed. We are currently working towards resolving this issue.

### Success criteria 2.4.4 Link Purpose (In Context): (Level A)

Social media icons in the header and footer do not provide an alternate name for screen readers. We are currently working towards resolving this issue.

### Success criteria 2.4.5 Multiple Ways: (Level AA)

Although a XML sitemap is provided for search engines a contents page is not provided for users to access. We are currently working towards resolving this issue.

### Success criteria 2.4.6 Headings and Labels: (Level AA)

Page titles are constant through the site and where archives are used an excerpt is displayed on the page following the recommended contrast ratio. We are currently working towards resolving this issue.

### Success criteria 2.4.7 Focus Visible: (Level AA)

Not all elements within the pages can be accessed via the keyboard interface. We are currently working towards resolving this issue.

### Success criteria 4.1.1 Parsing: (Level A)

Duplicate ID's exist within the document for the site navigation. We are currently working towards resolving this issue.

### Success criteria 4.1.2 Name, Role, Value: (Level A)

The document does not contain status messages with the relative role tags and links do not have

the correct name attributes. We are currently working towards resolving this issue.

### Success criteria 4.1.3 Status Messages: (Level AA)

Status messages do not contain the correct role or ARIA attributes. We are currently working towards resolving this issue.



## **Interactive tools and transactions**

Content that's not within the scope of the accessibility regulations:

### **PDFs and other documents**

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

### **Live video**

We do not plan to add captions to live video streams because live video is exempt from meeting the accessibility regulations.

## **What we're doing to improve accessibility**

We're currently working to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please let us know

## **Preparation of this accessibility statement**

This statement was prepared in June 2021.

You can read the full accessibility test report on our [Accessibility page](#).

